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Marisela Cadena-Smith

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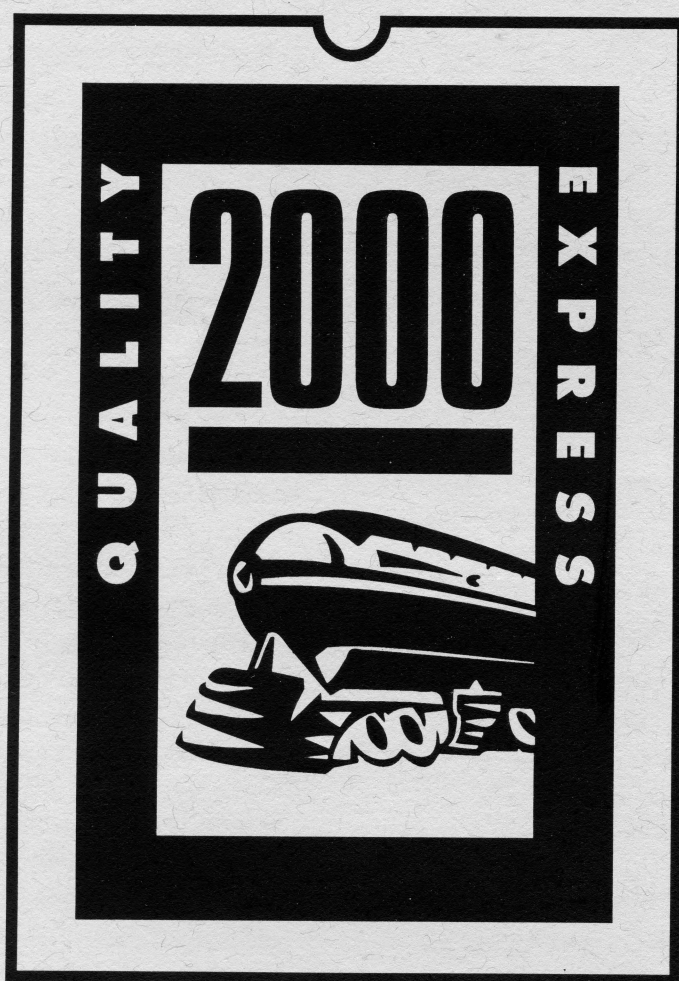
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Caleidoscope

COLLIN COUNTY COMMUNITY COLLEGE EMPLOYEE NEWSLETTER

July 8, 1996

Number 338

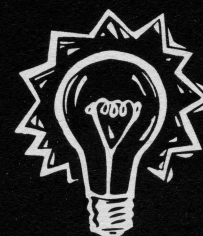


QUALITY EXPRESS

A strategic college goal: By the year 2000 the college will use improvement teams to identify and analyze 20 of the college's most critical issues and to recommend ways to improve them. Each faculty and staff member will have an opportunity to assist with meeting this goal. The process will begin August 23, as part of All Staff Day. We'll be looking forward to hearing your input. More details will be coming your way soon. Quality Express Steering Committee members include Tom Rodgers, Rodney Boyd, Stephanie Hanson, Kathrine Luft, Joyce M. Miller, Marilyn M. Moss, Harriet Schwartz, Marie Walt, Karen Wood.

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DON'T FORGET

The ribbon cutting ceremonies for the James and Pat Aston Center for Health Studies and the new Fire Science Training Facility Saturday, July 13 at Central Park Campus beginning at 10:30 a.m.

Caleidoscope

INFORMATION

Please save in ASCII format and send with a hard copy to Public Relations, F102/SCC. Call 881-5614 with questions.

Caleidoscope Deadlines Revised

Due to summer the Caleidoscope deadline and issue dates have changed. We're sorry for any inconvenience this may have caused you.

Deadline	Distribution	Issue
Aug. 9	Aug. 19	#339
Aug. 23	Sept. 2	#340

FALL ORIENTATION SCHEDULE

Tuesday, July 23

CPC: 9 - 11 a.m. Pike Hall,

SCC: 1 - 3 p.m. J.A. Theatre

Wednesday, July 24

PRC 1 - 3 p.m. Student Dining Area

Thursday, July 25

SCC: 1 - 3 p.m. J.A. Theatre,

SCC 7 - 8 p.m. C103

(for nontraditional age students)

Wednesday, August 7

CPC: 9 - 11 a.m. Pike Hall, SCC 1 - 3 p.m.

J.A. Theatre and 3 - 4:30 p.m. F110

International Student Orientation

Thursday, August 8

PRC: 1 - 3 p.m. Student Dining Area

Saturday, August 10

SCC 9 - 11 a.m. C103

(Any first time students)

College Rep to Visit

Tarleton State University

CPC Commons Area

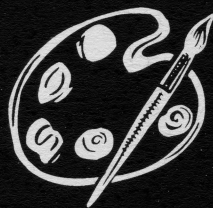
July 22

10 a.m. - 1 p.m.

PRC Founder's Hall Atrium

July 25

10 a.m. - 1 p.m.



FINE LINE

•New York Theatre Tour, July 12 - July 21. For further information call Brad Baker at ext. 5679.

•Russian Artist Exhibit

Renowned Russian artist Valeriya Veron will display her paintings of *My Dimensions*, July 8-26 in the Art Gallery at SCC. The Fine Arts Department will host a reception July 8 from 6:30-8p.m. in K208 of the Gallery. For more information contact CCCC Art Gallery at ext. 5873 or Billie Elliot at ext. 5145.

Scholarships Awarded

Diana Ramsower, Professor of Office Administration, was busy this spring interviewing high school seniors for scholarships. Hewlett-Packard Company asked her to help select the most qualified students that are dependents of Hewlett-Packard employees for national scholarships. This included employees in the Southwest division of the United States. She also took part in the scholarship selection for the Plano Independent School District's Outstanding Students Scholarships Awards. A total of 97 scholarships were awarded to deserving Plano seniors through this awards program.

CCCC Grants

Carl Perkins funded \$900 as a mid-year allocation to the ASPIRE Project. This project benefits displaced homemakers, single parents and single pregnant women and provides them with marketable skills promoting immediate entrance into the work force and encourages continued training to meet long-term career goals. The Alliance for Minority Participation funded \$27,250 to allow CCCC to participate in and contribute to the group's mission to increase the number of under-represented minorities receiving B.S. degrees in Natural Sciences and

Engineering. Carl Perkins funded \$12,500 as a mid-year allocation to Global Edge. The district's Tech Prep consortium offers high school students the opportunity to obtain college credit during high school which will fulfill degree requirements at CCCC. Carl Perkins also funded \$7,000 as a mid-year allocation to Formula Allocation for the enhancement of vocational /technical programs within the district.

Leadership Course Offered

Fundamental Theories in Community College Instructional Leadership will be offered by East Texas State University and the Department of Secondary and Higher Education. SHED 653 begins August 28 and meets Wednesday at 4 p.m. at SCC. This course provides an introduction to organizational theory, decision making and change theory. Practical applications of this theory will be studied and leadership strategies for the dean, division chair and department chair will be emphasized. The course should be transferable to any degree program in community college and higher education. The cost is approximately \$322. Register at ETSU's Mesquite or Commerce campuses. Contact Bob Munday or John Travis at (903) 886-5607 with questions.

STAFF & FACULTY NEWS

CCCC TO HOST ALL-STAR JAZZ CAMP

CCCC will host its second annual Texas All-Star Jazz Camp, led by CCCC's critically acclaimed professor of music Kris Berg. The camp is open to anyone age 13 or older who has at least one year of general experience with any instrument.

The day camp runs July 14-19 from 8:30 a.m. - 3:30 p.m. at SCC. The agenda includes hours of individual instruction from some of the nation's most renowned jazz figures.



"It's really a jazz fantasy camp. We bring in 15 of the country's best big band jazz musicians for an entire week," said Berg.

"Students get to learn from them, play music with them and talk and rub shoulders with them."

Some of this year's faculty includes Kim Richmond, Kim Park, Clay Jenkins, Mike Vax and Gary Hobbs from the Stan Kenton Orchestra and Paul McKee and Jay Saunders from the Woody Herman Jazz Orchestra.

Faculty concerts will be held in the evenings throughout the week with one final student performance on the concluding Friday night. All concerts are free and open to the public. Camp admission is \$195 per person and registration is open until July 14, or until all spots are filled. For more information or to receive a registration poster, contact Kris Berg at ext. 5108.

ID CARD HOURS

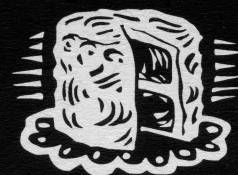
Beginning the week of July 15 the ID card hours are: CPC- Room D110 Mon, Tues, Thurs, Fri 8 a.m. - 5 p.m. and Wed 8 a.m. - 8 p.m. PRC- Room F209 Tues & Wed 10 a.m. - 7 p.m. SCC- Room F130 10 a.m. - 7 p.m. Each of the campuses will make Student IDs during on-site registration periods (regular and late registration) and during regular office hours in the first week of school each semester. Beginning the second week of classes, PRC and SCC will revert to making, reissuing and validating ID cards on Tues and Wed only from 10 a.m. - 7 p.m. Students, faculty and staff can always have their ID cards made, reissued and validated at CPC during the office hours listed above. Please remember that faculty and staff members must have received their first paycheck before an ID card can be made or reissued. The first ID card is free to faculty and staff; a reissue (replacement card if original is lost/stolen, requires a name change or an employee prefers a new photo) costs \$2. Students, faculty and staff must bring a valid photo ID to have their ID card made. Students must also bring a paid fee receipt for the enrolled semester.

CCCC EXCHANGE STUDENTS

Nine students from the University of Colima in Mexico will be attending summer school classes at CCCC as part of a newly developed exchange program. Six women and three men from Colima are enrolled in ESL classes for the Summer II term, which runs from July 10 - August 13, at SCC. Students will stay with volunteer host families in the area as they refine their English skills in conversation, grammar and American culture. The families provide room and board for the visiting students, and in turn receive insight—and oftentimes free Spanish lessons—to the Mexican culture. "I think it's a marvelous opportunity for people in our community to learn the value of the culture of Mexico," said Gerry Perkus, professor of English and the man responsible for this exchange program. CCCC's relationship with Colima, initiated by Perkus, exemplifies a true exchange program as eight U.S. students from Collin County will travel there to study for the upcoming fall semester. For more information about the program or about being a host family, as some are still needed, contact the office of developmental education at ext. 5720.

BIRTHDAYS

John Baltzer 7/9
Ruth Dunlop 7/9
Sue Furnas 7/9
Kevin Starnes 7/9
Leslie Lounsbury 7/11
Frankie Joiner 7/12
Maurice Jones 7/12
Carolyn Williamson 7/12
Scott Dunn 7/13
Patricia Greenlees 7/13
Jeffrey Watson 7/13
Paula Roman 7/14
Amy Oldham 7/15
Michael Bell 7/16
Joy Lafon 7/16
Chamanthi Perera 7/17
Suzanne Armstrong 7/18
Donna Cartmill 7/18
Diane Durbin 7/19
Paul Ketchum 7/19

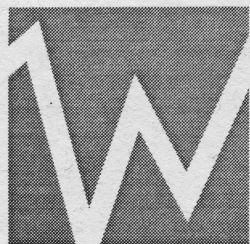


FREE SEMINARS

High school students, college students and others will find a full slate of free study skills seminars available this summer at CCCC.

The college offers refresher courses on math anxiety, pre-writing, research writing, reading/note taking, test taking, TASP Writing Prep, TASP Math Prep and more. The sessions are offered at various times weekdays and Saturdays through July 16.

Study skills seminars are offered at all campuses. For the specific time, date and place for each seminar, contact the Developmental Education Office at ext. 5720.



WELLNESS

Open Aerobics Class

SCC

Tuesdays & Thursdays

Noon – 1 p.m.

SCC/A107

Instructor: Anne Hensarling

CPC

Mondays & Wednesdays

4-5 p.m.

CPC/E120

Instructor: Carla Chunn

Low-to-medium-impact aerobics, step classes, warm-up, cool-down, stretching and toning. Please check in at fitness center before class and check out after class.

Beginning Tennis Lessons

Mondays & Wednesdays from 5-6:30 p.m.

SCC/Tennis courts 7 and 8

Instructor: Miguel Alarcon

Have lots of fun learning all the fundamentals of tennis. Please bring your tennis racquet and check in at the fitness center before each class.

Walking for Fun and Fitness

This is a walking program self-motivated by employees, staff and faculty. Prizes are given at the end of the semester for those that have walked the most miles. Stop by the Wellness Office at SCC/A217 for a form to keep track of your mileage.

ccccforum

Dealing with Tough Customers

Our students are our customers. Using empathy is helpful when communicating with customers who have a problem according to Rick Kirschner, co-author of "Dealing with People You Can't Stand." "The first step is making sure you don't take [problematic] behavior personally. Understand what really makes that person feel threatened so you're in a position to deal with their behavior," Kirschner mentions in *Entrepreneur* magazine. He also recommends the following tips: Listen. Your attention is vital to soothing the customer, plus the feedback is vital to your success. Try to analyze and understand what the customer really wants: a refund, an apology or a credit, for example. If you must enforce unpopular policy, like a state regulation, prepare yourself and your staff to patiently explain why. Accommodate even seemingly unreasonable demands if possible to keep your customer happy. ...from *Entrepreneur* magazine.

WHAT'S BREWING

•**Caleidoscope T.V. Show**
Dean of Developmental Education, Juanita Austin, will host the next Caleidoscope T.V. Show. The latest segment features *Stand-Up Tragedy* and CCCC's award-winning Theatre Department. The show will discuss the Theatre Department's performance at the Kennedy Center. Panelists include Director of the Theatre Department, Brad Baker and student actors Chad Phillips and Matt Devinney. The show airs on Telecable channel 35A.

•**Cookbook Offer**
The Celebration of Cultures Task Force brought food from around the world to Collin County with publication of the group's first cookbook. Copies of the cookbook are still available. Proceeds from sales of the cookbooks, which contain 240 recipes from CCCC students, staff and friends, benefit the week-long Celebration of Cultures, an April event that includes the food, art, dance and more from countries around the world. To purchase a cookbook, see one of the following task force members: Joan Crawford (G227) or Karen Segneri (F102) at SCC; Doris Littrell (F135) at PRC; or Carol Jenkins (D110) at CPC.

•**Thank you**
Thanks to everyone who attended the open sessions for the Associate Vice President for Information Technology. Though it is a busy time for all, we appreciate the time each of you were willing to give.



GRAB YOUR RACQUET

On Aug. 16, 17 and 18 junior and adult tennis players can play matches at Brookhaven Racquet Club to benefit medical research for neurofibromatosis. CCCC student Denise Terrill was inflicted with the disease that caused her hearing loss and paralysis at age 13. Though the disease is not publicly well known, it is more common than the nationally-known Cystic Fibrosis. The tennis drive is a family effort with Denise's mother, Minerva Terrill, organizing the event and sister, Chrissy, nationally and state ranked tennis player joining in the game. The entry fee is \$20 per event and includes singles, doubles and mixed doubles. In an effort to promote additional funds, a compact disk drive is also being held. Players can bring in old cds and win prizes. CD Warehouse is paying \$3 for each used cd. For more information, contact the Neurofibromatosis office at (214)528-5557.